



HOW IT WORKS:

- ***Everyone loves De Kelder Restaurant & Winery and as a token of gratitude for your loyal support, we will give you points equivalent to 5% on the total of your bill (Excluding specials/promotions and waitron tip).***
- ***This will be electronically credited to your account immediately***
- ***1 point is equal to R1***
- ***As a member, you will be notified about our awesome promotions and any other exclusive opportunities***

TO RECEIVE YOUR LOYALTY CARD:

- ***Ask your waitron to join our loyalty program***
- ***Fill out a form with your details***
- ***This information is confidential and will never be made available to a third party.***
- ***You can then start accumulating points immediately.***
- ***Cards are purchased at R10-00 of which the equivalent will be loaded in points on the card upon registration***

EARNING YOUR POINTS:

- *Place your De Kelder Loyalty Card into the bill folder when paying your bill.*
- *Your waitron will swipe your card through the till*
- *You will receive 5% of the bill total (Excluding specials/promotions and waitron tip) in points loaded to your account immediately*

REDEEMING YOUR POINTS:

- *When paying your bill, hand your card to your waitron and tell them how much you would like redeemed against your bill*
- *This card is not a credit card and cannot be exchanged for cash*

CONSUMER PROTECTION ACT:

- *The programme is subject to any peremptory provisions of the Consumer Protection Act 68 of 2008 (as amended) (including any regulations framed thereunder) applicable to this programme. Any such applicable provisions shall be deemed to be incorporated by reference therein.*



TERMS & CONDITIONS

- ***De Kelder Restaurant & Winery reserves the right to terminate or suspend the program with three months' notice, which notice will be recorded on our website and such notice period will apply from date of such publication.***
- ***De Kelder Restaurant & Winery further reserves the right to change, without prior notice, any of the terms and conditions (including benefits) of this program. Any such change will be recorded on our website and will apply from date of such publication. The provisions hereof shall be deemed to be binding on the member.***
- ***We reserve the right to suspend or terminate a membership without notice.***
- ***Points may only be redeemed by the registered holder of the account.***
- ***Points cannot be exchanged for cash or used to tip the waitron.***
- ***This account or membership is not transferable.***
- ***Use of this account is subject to these terms and conditions.***
- ***A fee of R25 will be charged for the replacement of a lost card.***
- ***No persons who are employees of a De Kelder Restaurant & Winery franchised restaurant may apply for membership of this program.***
- ***Accounts can only be issued to natural persons.(eg. no companies or clubs)***
- ***Any dispute in relation to any aspect of the program will be determined by any director of De Kelder Restaurant & Winery, or his nominee, whose decision will be final and binding and no correspondence will be entered into.***
- ***Members may not cede any rights or benefits obtained by virtue of their participation in the program.***
- ***Members shall have no claims whatsoever against De Kelder Restaurant & Winery (or any of its franchisees) for any losses or damages incurred as a result of their participation in the program.***